



April 17, 2020

**To: Residents, families and employees**

**Re: Covid-19 Update**

It has now been over a month since Covid-19 was declared a worldwide pandemic. Since that time, we have been in a state of constant change. This past week has been no different. As we follow the progress of this virus in our communities it has become very evident that you, our valued residents, are in a highly vulnerable segment of the population. Community outbreaks have been highlighted in our regional and national news broadcasts in the past few days.

To date we have had no cases of Covid-19 on our premises either with staff or residents. But as a team we must remain aligned and committed to practicing all the protocols we have adopted to combat this common enemy:

- Constant handwashing and disinfecting procedures
- Practicing physical distancing of not less than six feet
- Room meal delivery
- Limiting social and recreational gatherings
- Limiting offsite travel
- The use of masks by staff and essential visitors during resident front line contact and during meal preparation and distribution

We are again asking friends and families to continue to provide support to your loved ones in any way you can. Our routines have been disrupted; our connectivity has been reduced – but let's get creative and stay in touch as much as possible.

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I also wish to extend a thank you to our staff for doing an exceptional job each day, to our residents for their understanding and patience and to our community of family and friends for all your love and care.



Steve Smith

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